

Tech Training: Parent Resources

Each Spring, we get inundated with calls from parents confused by the number of web-based student and parent business sites. I'm not sure I understand them all either, but here is my attempt to get us all on the same page.

It's certainly no wonder that new students and their parents get confused. It took me an hour this morning to find my way through the maze in an attempt to document the various services. Taylor's services are scattered around the web site and are often several layers deep in the structure. With Steve Olson's help, I finally located the path on the external web that leads parents and students to the TouchNet Payment Gateway where they can see their statements and pay their bills online.

[Resources for Parents Website](#)

Service	Name	URL	Indirect Access path	Username	Password/Pin	Help from
Student Portal	MyTaylor	https://my.taylor.edu		Network Username	Network Password	Client Services (84040)
Financial Aid Online	MyFA	Direct: https://myfa.taylor.edu/NetPartnerStudent Indirect: http://www.taylor.edu	<ul style="list-style-type: none"> • Admissions • Financial Aid • MyFA • Click HERE to be taken to MyFA 	Student ID	First 8 characters of SSN	Client Services (84040) Financial Aid (85358)
Student Payment Gateway – Statements and online payments	Touchnet	Direct: https://secure.touchnet.com/C21485_tsa/web Indirect: TOWER (via My Taylor)	<ul style="list-style-type: none"> • Student Services • Student Records • See statement and pay bills online 	Student ID	Student General Access PIN (GOATPAC)	Client Services (84040) Bursar (85123)
Parent Payment Gateway – Statements and online payments	Touchnet	Direct: https://secure.touchnet.com/C21485_tsa/web Indirect: http://www.taylor.edu	<ul style="list-style-type: none"> • Community • Offices • Bursar • Email Billing • https://secure.touchnet.com/C21485_tsa/web 	Parent Email address provided by student	Password created by student	Client Services (84040)
Student Academic Information	TOWER	Indirect: https://my.taylor.edu	<ul style="list-style-type: none"> • TOWER Icon 	None required (single sign on handled by myTAYLOR)	None required (single sign on handled by myTAYLOR)	Client Services (84040)
Parent Academic Information	TOWER Proxy	Indirect: http://www.taylor.edu Direct: http://services.taylor.edu/pls/tower/bwgkprxy.P_ProxyLogin	<ul style="list-style-type: none"> • Parents • TOWERProxy • Click here to login to TOWERProxy • Enter TOWER Secure Area 	Parent's Taylor ID (Provided to the student when the student enables the account)	PIN (From Goatpad. Provided to the student when the student enables the account)	Client Services (84040) Edwin Welch (84315)